



Community Resource Guide

2323 S. Fourth Street

DeKalb, IL 60115

Phone: 815-758-8282

Fax: 815-758-0124

Website: dekalbtownship.org

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Animal Related Care

Bethany Animal Clinic

2400 Bethany Road

Sycamore IL 60178

Phone:(815) 239-6938

Email: Reception@bethanyvet.com

Website: <https://www.bethanyvet.com>

Bethany Animal Hospital provides outstanding services, including preventative care, diagnostic and surgical services, exotic pet medicine, and a canine rehabilitation center.

Cortland Animal Hospital

13669 State Route 38

DeKalb IL 60115

Phone: 815-748-8040

Email: cortlandah@gmail.com

Website: <https://cortlandvet.com/>

Cortland Animal Hospital also provides a variety of veterinary medical services for small animals in DeKalb and surrounding areas.

DeKalb County Health Department

Animal Control

2550 North Annie Glidden Road

DeKalb, IL 60115

Phone: (815)758-6673

The goal of Animal Control (AC) is to prevent the spread of rabies through vaccinations and education and support a database of registered dogs and cats. AC staff are responsible for enforcing county ordinances and state laws pertaining to animal-related complaints. Investigations are done regarding nuisance complaints, allegations of animal cruelty or neglect, as well as reports of stray, roaming or injured animals; or dangerous, vicious or biting animals.

Sycamore Animal Hospital

310 E State St #3

Sycamore IL 60178

Phone:(815) 899-9150

Email: sycamoreanimalhosp@yahoo.com

Website: <https://sycamoreanimalhospital.net/>

Sycamore Animal Hospital provides comprehensive small animal physical exams, full spectrum in-house lavatory, dentistry, broad range surgical procedures, and more.

Tails Humane Society

2250 Barber Greene Road

DeKalb, IL 60115

Phone: (815) 487-4944

Email: info@tailshumanesociety.org

Website: <https://www.tailshumanesociety.org/>

Tails Humane Society is 100% service fee and donor-funded and offers rescue and Adoption, spay/neuter services, dog training, community outreach, and more.

Child Care & Parent Education

4-C: Community Coordinated Child Care

Main/ DeKalb Office: 444 E. Hillcrest Drive, Suite 300

DeKalb, IL 60115

Phone: 815-758-8149 Ext: 221 or toll free:800-848-8727 Fax: 815-758-5652

Website: <https://www.four-c.org/>

4-C is a private not-for-profit social service agency offering services and resources that include Child Care Financial Assistance, Resources, and Referrals for Child Care, and much more.

Child & Family Connections – ROE #8

DeKalb Satellite Office (DeKalb County)

330 E. State Street

Sycamore, IL 60178

Phone: 815-895-0481 Fax: 815-899-0958

Website: <https://www.roe8.com/programs-services/child-family-connections>

CFC#3 is one of 25 regional agencies that provide a single point of entry to the Illinois Early Intervention Program (EI).

Children's Learning Center

905 S. 4th Street

DeKalb, IL 60115

Phone: 815-756-3506

Email: info@clcd daycare.org

Website: <https://www.clcd daycare.org/>

CLC provides high-quality, comprehensive early education, and childcare in a safe and nurturing environment.

Creative Kids Connection

530 Charter Street

DeKalb, IL 60115

Phone:815-901-0376

Email: <https://creative-kids-connection.business.site/>

Website: <https://creative-kids-connection.business.site/>

CKC is a daycare center in DeKalb, IL for children as young as 6 months old up to 6 years!

DeKalb Park District

1403 Sycamore Rd.

DeKalb, IL 60115

Phone: (815)758-6663

DeKalb Park District offers Days off School and Summer Camp Program to child residents of DeKalb. They also offer a limited fund fee assistance program to those who qualify. Income level, family size, and other criteria determine whether or not fee assistance is awarded. Assistance will help with the costs of their programs for those that want to participate, but cannot because of financial circumstances. We encourage you to apply!

Hillcrest Drive KinderCare

207 E. Hillcrest Drive

DeKalb, IL 60115

Phone: 815-758-1541

Website: <https://www.kindercare.com/our-centers/dekalb/il/300978>

KinderCare has partnered with Dekalb families for more than 50 years to provide award-winning early education programs and high-quality childcare in Dekalb, IL.

Kishwaukee Family YMCA

2500 W. Bethany Road

Sycamore, IL 60178

Phone: 815-756-9577

Website: <https://kishymca.org/>

The Kishwaukee Family YMCA is proud to offer a safe, educational, and nurturing environment for children by offering before and after school programs, the no school no problem program, a preschool program, and much more. For families needing financial assistance, Kishwaukee Family YMCA offers an Open-Door Program. Qualifying families may receive reduced rates on some of the YMCA programs offered.

Land of Learning

1645 Bethany Road

Sycamore, IL 60178

Phone: 815-899-8991

Website: <http://www.landoflearning.org/>

The Land of Learning provides a structured program within a hands-on learning environment, designed to meet the children’s developmental needs. Programs for children include infants, toddlers, Twos, Threes, fours, Pre-K, Outside time, and Nutrition.

NIU Child Development and Family Center

220 N. Annie Glidden Road

DeKalb, IL 60115

Phone: 815-753-0125 Fax:815-753-8502

Email: jboyer@niu.edu

Website: <https://www.chhs.niu.edu/child-center/about/index.shtml>

The Child Development and Family Center (CDFC) provides high-quality care and learning opportunities to children ages 3 months to 5 years. Children enrolled at the center typically have a parental connection to NIU, though children of community members are welcomed as space allows.

Once Upon a Time Child Care

1778 West State Street, #C

Sycamore, IL 60178

Phone: 815-899-2676

Website: <https://www.onceuponatimechildcare.com/>

Once Upon a Time Child Care was established in September 2006 with the goal of providing stimulating activities that enrich children's physical, cognitive, language, social, and emotional development.

Two Rivers Head Start Agency

2425 Bethany Rd. Ste D-E

Sycamore, IL 60178

Phone: 815-748-3713

Website: <https://www.trhsa.org/>

TRHS program promotes the kindergarten readiness of children aged 3-5 years, from income-eligible families in Kane and DeKalb counties and surrounding areas.

Clothing

Goodwill Industries of Northern Illinois

Store Location: 1037 S. Annie Glidden Rd.

DeKalb, IL 60115

Phone: 815-756-4200

Website: <https://goodwillni.org/store/dekalb/>

Goodwill Industries of Northern Illinois is a community-based not-for-profit organization whose mission is to create opportunities for individuals with barriers to enhance their lives. Goodwill funds job training programs, and employment placement. services and other community-based programs by selling donated clothing and household items in its 12 retail stores located in northern Illinois and southern Wisconsin.

Linen Closet--First Lutheran Church

324 N. Third St.

DeKalb, IL 60115

Phone: 815-758-0643

Website: <https://www.firstdekalb.org/ministries/linen-closet>

The Linen Closet (TLC) is a service ministry associated with Love INC. TLC volunteers maintain a substantial inventory of new and gently used bed, bath, and kitchen linens.

Open Closet--DeKalb Seventh-Day Adventist Church

300 E. Taylor Street

DeKalb, IL 60115

Phone: 815-758-1388

Website: <https://dekalbil.adventistchurch.org/ministries>

The ministry receives donations of clean clothes, accessories, and housewares in good condition from the community. Visitors called "shoppers," can visit Open Closet during business hours –

Tuesdays from 12:30 to 3:30 p.m. and Thursdays from 5 to 7 p.m. – to pick out items they want – free of charge. Open Closet is open to anyone in the community in need of clothing. There is no limit on the number of items they can take, it is only asked that they take what they need.

Salvation Army Family Store & Donation Center

1814 Sycamore Rd.

DeKalb, IL 60115

Phone: 815-758-3814

Website: <https://satruck.org/>

Email: satruck_rockford@usc.salvationarmy.org

The Salvation Army is one of few charities that collect, process, and sell our own donations to the public. This enables us to offer quality goods at reasonable prices and raise funds to support many of our social programs.

Copy/Printing-Free

DeKalb Public Library

309 Oak St.

DeKalb, IL 60115

Phone: (815)756-9568

The library is pleased to announce that we have installed [Princh](#), a wireless printing solution. From now on you can use your own mobile device to print your documents! All you have to do is download the free Princh app from [Google play](#) or the [App Store](#), and you are ready to print. You can also print from your laptop or home computer. Patrons are still welcome to print from the library's computers as well. Princh also allows you to pay via your credit card or MobilePay. Printing in black and white is free for personal use. We do not provide color printing.

DeKalb Township

2323 S. Fourth St.

DeKalb, IL 60115

Phone: (815)758-8282

In addition to other free services, DeKalb Township will print and copy documents for you for free. We are open Monday-Friday (excluding holidays) from 8:30am-4:30pm

Counseling

Adventure Works of DeKalb County

1211 Sycamore Road

DeKalb, IL 60115

Phone: 815-517-0825

Email: info@adventureworksdekalb.org

Website: <https://www.adventureworksdekalb.org/>

Adventure Works is a community-based, outdoor-focused, mental, social, and emotional wellness resource that offers meaningful holistic growth experiences that includes the individuals we serve, and our employees, volunteers, interns, and community partners guided by the highest quality standards and practices. Adventure Works primarily serves youth ages 3-18, their families and the community of DeKalb County, IL regardless of their ability to pay.

AID- Association for Individual Development

305 N. 6th Street

DeKalb, IL 60115

AID Crisis Line: 630-966-9393

Questions: 877-243-0001 or 815-375-5262

Website: <https://www.aidcares.org/>

AID Mental health services are offered to individuals 18+ throughout DeKalb County including supported living programs, outpatient programs, psychiatric services, crisis intervention, and other services.

Ben Gordon/ Northwestern Medicine – The Living Room

12 Health Service Drive

DeKalb, IL 60115

Phone: 815-756-4875

24 – Hour Crisis Hotline: 866-242-0111

Website: <https://www.nm.org/conditions-and-care-areas/behavioral-health/greater-dekalb-county-counseling-and-psychiatry/ben-gordon-center-the-living-room>

Northwestern Medicine Ben Gordon Center provides this space for people to address crises without going to an emergency department. If you or a loved one is experiencing overwhelming life circumstances, mental health, or substance use issues, join us in The Living Room. You do not need to be a registered client of Ben Gordon Center; no appointment is needed and no cost.

Hours: 24/7/365 days per year.

Braden Counseling Center

1815 Mediterranean Drive

Sycamore, IL 60178

Phone: 815-787-9000

Email: info@bradencenter.com

Website: <https://www.bradencenter.com/>

At Braden Counseling Center, we specialize in helping people through difficult times. We are a leading provider of quality outpatient programs designed to help individuals, couples, and families cope with substance abuse, chemical dependency, and other issues affecting their well-being and mental health.

Center for Counseling (CFC)/Foundation Program of Family Service Agency

1325 Sycamore Road

DeKalb, IL 60115

Phone: 815-758-8616

Email: info@fsadekalb.org

Website: <https://fsadekalbcounty.org/programs/center-for-counseling/>

Licensed clinicians are on-site (virtual options are available) to provide therapy in the following (non-exclusive) subjects: Abuse, ADD/ADHD, Aging concerns, Anxiety, Co-parenting, Depression, Divorce, Grief and loss, In-school services, LGBTQ+ supportive services, Life transitions, Parenting, PTSD, Stress, and Trauma.

Hope Haven – Life Skills Training

1145 Rushmoore Drive

DeKalb, IL 60115

Phone: 815-758-5765

Website: <https://www.hopehavendekalb.com/programs>

The Life Skills Training Center is open Monday through Friday, 9am to 3pm and offers psychiatric care, counseling, wellness programs, life skills classes, daily living skills training, vocational programs, meals, home visits, referrals, and follow-up. The program is open to anyone in DeKalb County who is homeless, formerly homeless or at risk of becoming homeless. The goal of the Life Skills Training Program is to give clients access to the services and programs they need to obtain and successfully maintain permanent housing.

LivingRite

Psychiatry Location: 2540 Hauser Ross Drive, Suite 225

Sycamore, IL 60178

Phone: 779-777-7335 Fax: 815-517-0176

Email: Contact.Us@LivingRite.org

Website: <https://livingrite.org/>

At LivingRite, our mission is to help you define and realize your life's potential. Regardless of the obstacles that one faces, everyone deserves to live life in accordance with their own dreams and expectations. We believe it is your LivingRite! Our behavioral health specialists are specifically trained in helping you come to realizations and lifestyle choices that lead you towards optimal health and happiness.

9-8-8 (National Suicide & Crisis Prevention Hotline)

Phone: 988 Website: <https://988lifeline.org/>

Get help & support for suicide If you're in emotional distress or suicidal crisis. If you believe that someone else is in [danger of suicide](#) and you have their contact information, contact your local law enforcement for immediate help. We can all help prevent suicide. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals in the United States.

Northern Illinois University Counseling and Consultation Services

Peters Campus Life Building, Room 200

545 Lucinda Ave

DeKalb, IL 60115

Phone: 815-753-1206

Website: <https://www.niu.edu/counseling/index.shtml>

We provide comprehensive mental health support to students currently enrolled at NIU. With a full range of services, presentations, and programs, we focus on a variety of health and wellness topics. Our trained professionals are committed to improving your mental health as you work toward your academic and personal goals. Get Immediate Help - Do you need help right now, or are you worried about someone else? Call us, any time of day or night. If it's outside of office hours, you'll have the option of speaking with an on-call counselor.

Northwestern Medical Behavioral Health Services- Sycamore

760 Foxpointe Drive
Sycamore, IL 60178
Phone: 815-758-5765

Website: <https://www.nm.org>

Northwestern Medicine Behavioral Health Services Sycamore, an outpatient department of Northwestern Medicine Kishwaukee Hospital, offers personalized care to help patients with mental health conditions, such as depression, anxiety, mood disorders and bipolar disorder.

Oak Heart Center for Counseling

1950 DeKalb Ave, Unit E
Sycamore, IL 60178
Phone: 779-201-644

Website: <https://www.oakheartcenter.com/>

Oak Heart Center for Counseling offers high quality effective treatment. We take seriously our commitment to being the best therapists, counselors, social workers, and psychologists that we can be. We implement treatments that have been shown through rigorous research studies to be efficacious at reducing symptoms and increasing quality of life.

Credit Counseling

Consumer Credit Counseling Service of Northern Illinois

Phone: 800-815-2227

Email: info@illinoiscccs.org

Website: <https://www.illinoiscccs.org/>

Our financial counselors help clients who are struggling financially to find options. A counselor can guide you through debt management, student loan help, housing issues, and more. Our financial literacy educational seminars are also invaluable resources for our communities.

Money Management International

Phone: 866-889-9347

Website: <https://www.moneymanagement.org/>

At MMI, we specialize in providing nonprofit solutions to everyday financial challenges. Our success is your prosperity. We offer a range of financial education and counseling services to tackle the most common setbacks consumers face today. MMI offers advice and educational materials to help you build a positive credit history. Following this advice may result in a significant improvement in your credit score over time.

Crime Stoppers

Crime Stoppers

Phone: 815-895-3272

Website: <https://dekalbcountyilsheriff.org/crimestoppers/>

Email: crimestoppers@dekalbcounty.org

Crime Stoppers is a program that involves the public, the media, and the police in the fight against crime. It offers anonymity and cash rewards to persons who furnish information leading to the arrest and the filing of criminal charges against felony crime offenders and to the capture of fugitives. If you have any information about this crime, item(s) taken, or person(s) involved, please contact DeKalb County Crime Stoppers. You do not have to give your name. CRIME STOPPERS will pay a cash reward of up to \$1000 and you can remain anonymous.

DeKalb Police – ALERT DeKalb

Phone: Call the anonymous Tip Line at 815-673-7603

Fax: 815-748-2055

Website: <https://www.cityofdekalb.com/615/ALERT-DeKalb>

Email: dekalb.police@cityofdekalb.com

The City of DeKalb Police Department offers the following confidential options for reporting crimes with [ALERT DeKalb](#)

Text: Send an anonymous text to "67283" The body of the message must start with "AlertDeKalb"

National Human Trafficking Hotline

24/7 Confidential Hotline for Victims of Human Trafficking

Phone: 1-888-373-7888

TTY: 711

Text: 233733

NIU Police – Tip Line

Phone: NIU Tip Line 815-753-TIPS (8477)

Online Form Submission: <https://www.niu.edu/publicsafety/report/tipline.shtml>

Email: niupd@niu.edu

The Tip Line is an opportunity to report illegal activities and/or violations of the Student Code of Conduct, without revealing your name. A cash reward of up to \$250 may be paid for the information that leads to an arrest or a finding of guilt through the Office of Student Conduct. You do not give your name. Instead, you are assigned a code to ensure your anonymity. We do not use caller ID. You are only asked to give the information you feel comfortable providing. Your cash reward will be left in an envelope at a local bank with your code on it. You make all future contact since we don't have your phone number.

Disability Services

AID- Association for Individual Development/ Supported Living Program

305 N. 6th Street

DeKalb, IL 60115

Phone: 877-243-0001 or 815-375-5262

Email: Info@aidcares.org

Website: <https://www.aidcares.org/>

The AID Behavioral Health Supported Living Program is structured to meet the unique needs of the individuals who reside in the community and are seeking assistance to enhance their skills and abilities to live successfully in their own homes or apartments. The program is designed to assist

adults with behavioral and mental health challenges who wish to gain skills and increase access to their community.

DeKalb Fire Department

Knox Box Program

700 Pine St.

DeKalb, IL 60115

Phone: (815)748-8457 (Fire Prevention Lt. Tom Conley)

Email: fireprevention@cityofdekalb.com

Eligible residents must have mobility challenges and live in a one-or-two-unit family home. To determine eligibility for this program, residents must complete an application form and sign an agreement. The DeKalb Fire Department will review the applications and upon approval, loan a Knox Home Box to the resident. The resident will arrange with DeKalb Fire Department a time and place to install the Knox Home Box. The box will securely store a house key which will ensure rapid access to the home in emergency circumstances. Only DeKalb Fire Department has access to open a Knox Home Box.

DeKalb Police Department

Special Needs/Disability Emergency Alert & Contact Form

700 W. Lincoln Highway

DeKalb, IL 60115

Phone: (815)748-8400 (non-emergency)

If you have a family member or know of someone who could benefit from this form, the information used will offer guidance and direction to emergency responders dispatched by the City of DeKalb Police Department. It will remain strictly confidential and will only be used to provide assistance to those people with special needs, disabilities, or both. This form can be accessed by visiting <https://www.cityofdekalb.com/FormCenter/Police-Department-4/Special-Needs-Disability-Emergency-Conta-140>

DHS Department of Rehabilitation Services (DRS)

Phone: 1-800-843-6154

Email: DHS.DRS@illinois.gov

Website: <https://www.dhs.state.il.us/>

If you live in Illinois and have a disability, the Division of Rehabilitation Services may be able to help you find a job or live at home independently. DHS's Division of Rehabilitation Services is the state's leading agency serving individuals with disabilities. DRS works in partnership with people with disabilities and their families to assist them in making informed choices to achieve full community participation through employment, education, and independent living opportunities.

Elder Care Services

1701 E. Lincoln Hwy.

DeKalb, IL 60115

Phone: 815-758-6550 Fax: 815-758-4239

Website: <https://www.ecsdekalb.org/>

Elder Care Services' newly developed Cognitive Behavioral Support Program (CBSP) is designed to assist individuals in the community with identifying signs of cognitive decline or maladaptive thought processes. After identifying the cognitive challenges experienced by the older adult, our CBSP team can provide behavioral therapies and supportive care planning to impacted individuals.

Hope Haven - Life Skills Training

1145 Rushmoore Dr.

DeKalb, IL 60115

Phone: 815-758-5765

Website: <https://www.hopehavendekalb.com/programs>

The Life Skills Training Center is open Monday through Friday, 9am to 3pm and offers psychiatric care, counseling, wellness programs, life skills classes, daily living skills training, vocational programs, meals, home visits, referrals, and follow-up. The program is open to anyone in DeKalb County who is homeless, formerly homeless, or at risk of becoming homeless.

Kishwaukee Special Recreation Association

Hopkins Park Administration Building – 2nd Floor

1403 Sycamore Road.

DeKalb, IL 60115

Phone: 779-777-7285

Fax: 815-758-4081

Email: dschaefer@kishsra.org

Website: <https://kishsra.org/>

Kishwaukee Special Recreation Association (KSRA) enriches the lives of people with disabilities through goal-driven, diverse recreational opportunities. KSRA programs are planned according to the principles of Recreational Therapy (RT). RT uses strategies to address the social, emotional, cognitive, physical, and leisure needs of those impacted by illness, injury, or disability. Participation in therapeutic recreation programs, like those we offer at KSRA, can promote improvement, and prevent a decline in these areas for greater independence and well-being.

NIU Disability Resource Center

Peters Campus Life Building, Suite 180

DeKalb, IL 60115

Phone: 815-753-1303

Fax: 815-753-9570

Email: drc@niu.edu

Website: <https://www.niu.edu/disability/index.shtml>

The Disability Resource Center (DRC) offers guidance, services, and resources to help you succeed at NIU.

Opportunity House

357 N. California Street

Sycamore, IL 60178

Phone: 815-895-5108

Fax: 815-895-9840

Email: info@ohinc.org

Website: <https://www.ohinc.org/>

Opportunity House is a non-profit community-sponsored rehabilitation center serving adults with developmental disabilities in DeKalb County. Opportunity House offers a full range of programs to meet the vocational, housing, and social needs of adults with developmental disabilities. Operates 10 group homes in the Sycamore and DeKalb area as well as Developmental Training, Supported Employment, and Services in our main building.

RAMP - DeKalb

115 N. 1st Street DeKalb, IL 60115

Phone: 815-756-3202

Website: <https://rampcil.org/>

RAMP is a non-profit, non-residential Center for Independent Living (CIL) that emulates the Independent Living Philosophy with a mission to build an inclusive community that encourages individuals with disabilities to reach their full potential. RAMP services enrich individuals' lives.

Domestic Violence/ Abuse

Elder Care Services- DeKalb Adult Protective Services

1701 E. Lincoln Hwy

DeKalb, IL 60115

Phone: 815-758-6550

Website: <https://www.ecsdekalb.org/adult-protective-services/>

Please call us at (815) 758-6550 during regular business hours to report any suspected abuse or self-neglect or call the Illinois Adult Protective Services Hotline anytime at (866) 800-1409. Abuse and self-neglect reports alleging imminent harm are responded to 24/7.

Elder Care Services responds to reports of abuse to persons living in the residential community.

To report the abuse of an adult in a nursing facility, please call the Ombudsmen at (815) 316-0040 or (800) 369-0895.

To report abuse or neglect of an adult with disabilities between the ages of 18-59 who lives in and receives services in programs that are operated, licensed, certified, or funded by the Illinois Department of Human Services, please call the Office of Inspector General at (800) 368-1463.

Elder Care Services may take reports for persons residing in a licensed facility and the abuse occurs in the community by a non-staff member of the facility.

Illinois Department of Child and Family Services (DCFS) Child Abuse Hotline

Website: <https://childabuse.illinois.gov>

DCFS has the primary responsibility of protecting children through the investigation of suspected abuse or neglect by parents and other caregivers in a position of trust or authority over the child. If you suspect that a child has been harmed or is at risk of being harmed by abuse or neglect, report it online at <https://childabuse.illinois.gov>. In an emergency, call the 24-hour Child Abuse Hotline at 800-25-ABUSE (800-252-2873). If you believe a child is in immediate danger of harm, call 911 first.

Illinois State Domestic Violence Hotline

1-877-TO END DV or 1-877-863-6338 (Voice)

1-877-863-6339 (TTY)

Website: <https://www.dhs.state.il.us/page.aspx?item=30275>

The hotline is toll-free, confidential, multilingual, and open 24-hours.

National Domestic Violence Hotline

Phone: 800-799-SAFE (7233) TTY:1-800-787-3224

Text: START to 88788

Website:

https://www.thehotline.org/?utm_source=google&utm_medium=organic&utm_campaign=domestic_violence

Safe Passage

Phone: 815-756-5228 Crisis Line

T: 815-393-1995 Crisis Text Line

Website: <https://safepassagedv.org/>

All services provided to domestic violence survivors, sexual assault, child abuse and their families are free, confidential, and victim centered. Services include emergency shelter, Transitional housing, Counseling, Case management, Legal Advocacy, Medical Advocacy.

Employment Services

Community Action Program/ Family Service Agency

1312 Sycamore Road

DeKalb, IL 60115

Phone: 815-758-8616

Email: info@fsadekalbcounty.org

Website: <https://fsadekalbcounty.org/programs/community-action-program/>

Employment Related Services: Your Family Support Specialist will help you find and maintain employment including help with completing job applications, job searches, resume/cover letter writing, and more!

DeKalb Township - Employment Assistance Services

2323 S. 4th Street

DeKalb, IL 60115

Phone: 815-758-8282

Website: <https://dekalbtownship.org/employment-assistance/>

DeKalb Township is working with Danita Sims of Passion Pursuit, Inc. to bring DeKalb Township residents one-on-one and group sessions, in person or virtual, of employment skills and life coaching. Services include resume review, resume printing (just bring your own resume paper), job search resources, interview tips and more. Computers are available for job search use.

Services are available days, evenings, and even Saturdays. Please call to schedule a Zoom or Phone appointment.

IL Department of Employment Security (local unemployment offices)

2 Smoketree Plaza

North Aurora, IL 60542

Or

303 N. Main St.

Rockford, IL 61101

Phone: 217-558-0401 (both locations)

Website: <https://ides.illinois.gov/>

Limited in-person services are available at local IDES workforce offices by appointment only. Phone appointments are also available. To schedule an appointment, you must call the Scheduling Hotline at (217) 558-0401.

IDES offers two ways to certify for unemployment benefits:

1. Online (preferred): [Certify for Regular UI, PEUC, or Extended Benefits](#)

2. Tele-Serve Phone Number: (312) 338-4337 Hours: 3:00AM - 7:30PM, Monday - Friday

Passion Pursuit Inc.

600 E. Lincoln Hwy, #72

DeKalb, IL 60115

Email: info@PassionPursuitInc.Org Text: PPIGives to 53-555 to Donate

Website: <https://www.passionpursuitinc.org/>

Passion Pursuit Inc. (PPI) is a 501(c)(3) not-for-profit organization. PPI offers services such as career coaching, employment readiness support, mock interviewing, and resume development to help clients achieve their career goals and avoid reliance on public assistance.

The DeKalb Workforce Development Office/ Illinois WorkNet

650 North Peace Road Suite B

DeKalb, IL 60115

Phone: 630-762-2120

FAX: 815-901-0176 Unsolicited faxes are prohibited (do not use this fax for unemployment issues)

TDY: 8158-901-0173 VideoPhone: 815-217-2244

Website: <https://www.illinoisworknet.com/>

The DeKalb Workforce Development Office provides Workforce Innovation and Opportunity Act (WIOA) services which include Computer use for career search, resume, and cover letter writing, business information and skill development. Internet access for career exploration and job search.

Accessibility equipment for individuals with physical, visual, and hearing impairments. Printers, fax machines and telephones to pursue job leads. Community referrals, employment counseling, workshops to develop job search skills, free basic computer classes or easy self-directed training program. Hours: Monday-Friday 9:00 – 4:00.

Energy Assistance

CITIZENS UTILITY BOARD

309 W Washington St.

Chicago, IL 60606

Phone: 1 (800) 669-5556

Email: info@citizensutilityboard.org

Citizens Utility Board (CUB) has helped save Illinois consumers more than \$20 billion by fighting rate hikes, winning rate cuts and refunds, and advocating for individual consumers. At the Illinois Commerce Commission (ICC), CUB challenges rate hikes proposed by the major gas, electric, and water utilities; in Springfield, it advocates for legislation that promotes affordable clean energy; and across Illinois, it staffs hundreds of events to help educate consumers about energy efficiency and other ways they can cut their utility bills. CUB also features a consumer advocacy team that handles thousands of complaints and questions from utility customers who call the Consumer Hotline, at 1-800-669-5556.

ComEd Payment Assistance Programs for Residential Customers:

Fresh Start Services: Introduces you to energy management tools, financial assistance programs, payment arrangement options and energy efficiency offerings that are right for you. Contact our Call Center today to speak to dedicated personnel to help you manage your energy bill.

Availability: Now. How to Access: Contact ComEd Call Center at 1-800-334-7661 Mon-Fri 7am-7pm.

Catch Up and Save: Helps eliminate a past due balance and provide stabilized monthly billing through new SARP enrollment alongside offering a FREE energy savings kit** which features products that help lower energy usage and improve the efficiency of your home.

To qualify, you must:

- Have an active residential ComEd account (this is not for commercial customers)
- Enrolled in SARP as of 1/7/23 or later
- Currently not enrolled in PIPP
- Household must be at or below 200% Federal Poverty Level
- Have not received a FREE energy kit in the past three years from a Community Action Agency

**While funding and kits are available

Availability: New SARP enrollments as of 1/7/23 or later. Customers not enrolled in SARP will not be eligible.

How to Access: Fill out the form to receive more information about where to apply for a FREE energy savings kit once available.

<https://www.comed.com/MyAccount/CustomerSupport/Pages/CatchUpSave.aspx>

Budget Billing: Enjoy a consistent and predictable monthly payment throughout the year that eliminates that eliminates monthly or seasonal variation. Budget Billing spreads costs evenly month-to-month by charging a pre-arranged amount with each bill, Sign into your ComEd account to enroll.

Deferred Payment Arrangement Plan: If you need help paying off a large or past due balance, a Deferred Payment Arrangement may be an option to consider. After making a down payment towards your current owed amount, you can make installment payments to your remaining owed balance each month to bring your account up to date. With the Deferred Payment Arrangement Plan a down payment is required to set up the plan. The remaining owed balance can then be spread between 4-12 months, depending on eligibility. To qualify for a Deferred Payment Arrangement Plan, you must:

- Have an active Residential account (service has not been turned off for non-payment)

- Not currently be enrolled in an active Deferred Payment Arrangement Plan
- Not defaulted off a Deferred Payment Arrangement Plan in the last 12 months
- Not have had a bankruptcy, unless it has been discharged or dismissed

Note: your payment plan will consist of a monthly payment **in addition to your regular monthly bill**. Each bill must be **paid in full each month** or you will be in default of the Deferred Payment Arrangement Plan and could be subject to collection actions.

Due Date Extension: To be eligible for an extension of your bill due date by 21 calendar days (14 calendar days for commercial customers), you must:

- Not have an active Due Date Extension
- Not have defaulted on a Due Date Extension in the past 12 months
- Have only completed a maximum of one Due Date Extension in the past 12 months (commercial customers must not have completed a Due Date Extension in that timeframe)
- Not currently have an active Payment Arrangement
- Not have a status of disconnected or pending disconnect
- Not have an automatic payment scheduled within the next five days
- Not have a Summary Bill account
- Not be enrolled in Budget Billing

With a Due Date Extension, **you will still be charged a standard late payment fee** after the original due date has passed but will not risk your outstanding balance going to collections. If you accept a Due Date Extension but do not pay off the balance by the agreed-upon date, you may not be eligible for future extensions.

Moving your current due date does not affect the due date of future bills. Therefore, your Due Date Extension may fall close to your next due date.

Nicor Gas Energy Assistance Programs for Income-Eligible Residential Customers:

Low Income Home Energy Assistance Program (LIHEAP): Program Period: September 1, 2022-May 31, 2023. Federally funded program that provides qualifying households with monetary relief for their energy bills. Customers must have a combined household gross income at or below 200% of the Federal Poverty Level within the last 30 days when applying for the program (if approved for LIHEAP, you will not be eligible for PIPP). Provides one lump-sum grant per program year that does not need to be paid back. Customers who have been disconnected or have received a disconnect notice can receive a Reconnect Assistance grant up to \$1200 per program year to use for both electric and gas utilities in addition to their regular LIHEAP grant. Contact local Community Action Agencies via 877-411-9276 to apply.

Percentage of Income Payment Plan (PIPP): Program Period: Expected to reopen 9/1/2023. A state funded program that allows qualifying customers to pay a percentage of their monthly gross income to maintain their natural gas service. Customers must have a combined household gross income at or below 200% of the Federal Poverty Level within the last 30 days when applying for the program (if approved for PIPP, you will not be eligible for LIHEAP). Allows customers to set up a level payment plan to help eliminate past-due balances. Payment plans require a minimum monthly payment of 6% of a customer's monthly gross income. The program will pay for the difference between the customer payment and the monthly bill amount up to \$75 excluding any non-gas service-related charges. Any utility balance owing at the start of the program will be put into an Arrears Forgiveness Program. If the monthly customer payment is received on or before the due date, the customer will receive a credit up to a maximum monthly amount of \$83.33. Contact local Community Action Agencies via 877-411-9276 to apply.

Nicor Gas Sharing Program: Program Period: September 1, 2022-August 31, 2023 or until funds are exhausted. A Nicor Gas program funded by direct contributions from Nicor Gas employees and customers to provide qualifying households with monetary relief for their natural gas bills. Customers must have a gas bill in their name and a household gross income between 201-300% of the Federal Poverty Level, which is above LIHEAP and PIPP eligibility, within the last 30 days when applying for this program. Customers applying for a veteran grant must have a household gross income between 0-300% of Federal Poverty Level. Provides one grant between \$250 and \$500 per program year that does not need to be paid back. For balances less than \$250, the grant amount will be \$250. Veteran grants of up to \$200 are provided for customers receiving LIHEAP, PIPP, or Sharing Grants.

Nicor Gas Energy Aide Program: Program Period: September 1, 2022-August 31, 2023 or until funds are exhausted. A Nicor Gas program that provides qualifying households with monetary relief for their natural gas bills. Customers must be at or below 350% of the Federal Poverty Level within the last 30 days when applying for this program. Provides one grant up to \$350 per program year toward past-due account balances that do not need to be paid back. For balances less than \$350, the total amount of the past-due balance will be paid. Customers with non-heat accounts are eligible for this program. Visit the Energy Aide program to access the selected local area agencies.

Nicor Gas Shield of Caring Program: January 16, 2023-August 31, 2023 or until funds are exhausted. A Nicor Gas program that provides qualifying households experiencing financial hardship with monetary relief for their gas bill. Customers must have a gas bill in their name, a past-due balance and a household income less than 400% of the Federal Poverty Level within the last 30 days when applying for this program. Provides on grant up to \$250 per program year toward a past-due account balance that does not need to be paid back. Customers who may be eligible for additional assistance through other energy assistance programs such as LIHEAP or Sharing should apply for those programs before applying for this program to maximize the benefits available to them. A component of this program supports families with basic needs such as emergency housing and rental assistance, food assistance, and case management. Complete an online application by visiting:

<https://www.nicorgas.com/residential/billingandpaymentoptions/energy-assistance-programs/shield-of-caring.html>. You can also contact your local Salvation Army office by calling 773-205-3520.

Eviction Resources

Eviction Help Illinois

Website:

https://www.illinoislegalaid.org/evictionhelpillinois?gclid=CjwKCAjw9J2iBhBPEiwAErwpefbRYX1es6YQRzu0QiJgewE1NbcXECKQ7ULdnd8M1KnudVmlj4kDLRoCEWkQAvD_BwE

Eviction Help Illinois provides free legal services and resources to people dealing with eviction. Provides legal advice & mediation services. Referrals open to all tenants and landlords. To reach Eviction Help Illinois, call (855) 631-0811; text eviction to 1 (844) 938-4280; or visit evictionhelpillinois.org. Eviction Helpline Hours: 9AM - 4PM (M-F)

Illinois Court - Based Rental Assistance Program

Website: <https://www.illinoishousinghelp.org/cbrap>

The Illinois Court-Based Rental Assistance Program (CBRAP) provides funding to Illinois tenants and landlords across the state (outside of Cook County) who have pending cases in eviction court. The program is only available to litigants in eviction court. Applicants may qualify for up to \$25,000 in emergency rental payments that can include up to 15 months of past-due rent and 3 months of future rent payments to prevent eviction. The program is available until funds run out. You do not have to be a citizen to apply.

Illinois Homeowners Assistance Funds

Website: <https://www.illinoishousinghelp.org/ilhaf>

The Illinois Emergency Homeowner Assistance Fund (ILHAF) program is now accepting applications for assistance. The Illinois Emergency Homeowner Assistance Fund (ILHAF) provides up to \$60,000 in mortgage assistance to eligible homeowners — paid directly to the servicer, taxing body or other approved entity. The program is available until funds run out.

Financial Assistance

Community Action Program/ Family Service Agency

1312 Sycamore Road

DeKalb, IL 60115

Phone: 815-758-8616

Email: info@fsadekalbcounty.org

Website: <https://fsadekalbcounty.org/programs/community-action-program/>

Household Emergencies: Are you going through a household crisis? Are bills piling up? Do you have an eviction notice or utility disconnect notice? Are you homeless? Whatever the crisis may be, your Family Support Specialist will help you every step of the way to stop the crisis and get you back on track toward a successful future.

DeKalb Township – General Assistance & Emergency Assistance

2323 S. 4th Street

DeKalb, IL 60115

Phone: 815-758-8282 Fax: 815-758-0124

Website: <https://dekalbtownship.org/financial-assistance/>

The township's low-income relief program is called General Assistance and provides financial support to those experiencing hardship. We also have an Emergency Assistance Program for those in more immediate need. General Assistance is a locally administered welfare program which provides monthly financial assistance to persons who are not eligible for any other state or federal assistance programs and who do not have adequate income or resources to provide for their own basic needs. Emergency assistance provides financial aid to alleviate a life-threatening circumstance. Eligibility is limited to one (1) time in a 12-month period. You must be ineligible for General Assistance in order to be potentially eligible for Emergency Assistance.

Department of Human Services (Public Aid, Medical, Food stamps)

1629 Afton Road

Sycamore, IL 60178

Phone: 815-895-8667

FAX: 815-895-8679

TTY: 866-322-8423

Website: <https://abe.illinois.gov/abe/access/>

Use the ABE (Application for Benefits Eligibility) website to apply for benefits, check if you should apply, and manage your healthcare, food, and cash benefits.

Diocese of Rockford Catholic Charities-Aurora

Phone: 630-820-3220 only for Kane, DeKalb, Ogle, Lee, and Whiteside counties.

Website: <https://catholiccharities.rockforddiocese.org/contact>

Catholic Charities offers emergency assistance for rent, utilities, food, diapers and other basic needs for individuals and families who are experiencing economic hardship. Emergency Assistance Program personnel also can refer callers to appropriate community agencies that may be able to assist them.

Hope Haven- Homeless Prevention Program Limited Funding

1145 Rushmoore Drive

DeKalb, IL 60115

Phone: 815-758-5765

Website: <https://www.hopehavendekalb.com/programs>

Call to check funding availability.

Assistance designed to prevent the incidence of homelessness, including, but not limited to: (1) emergency rent assistance for families in imminent danger of eviction; (2) security deposits or first month's rent to help a family move into permanent housing in order to divert homelessness; (3) emergency financial assistance to prevent housing foreclosure and (3) referrals to services designed to prevent the incidence of homelessness.

IL Department of Employment Security (local unemployment offices)

2 Smoketree Plaza

North Aurora, IL 60542

Or

303 N. Main St.

Rockford, IL 61101

Phone: 217-558-0401 (both locations)

Website: <https://ides.illinois.gov/>

Limited in-person services are available at local IDES workforce offices by appointment only. Phone appointments are also available. To schedule an appointment, you must call the Scheduling Hotline at (217) 558-0401.

IDES offers two ways to certify for unemployment benefits:

1. Online (preferred): [Certify for Regular UI, PEUC, or Extended Benefits](#)

2. Tele-Serve Phone Number: (312) 338-4337 Hours: 3:00AM - 7:30PM, Monday - Friday

Social Security Office

790 Fletcher Dr Suite 100

Elgin, IL 60123

Phone: 877-405-0435

Website: <https://www.ssa.gov/>

Sign up for Social Security benefits, check eligibility for benefits, plan for retirement, apply for benefits, sign up for Medicare, check application or appeal status, order replacement social security cards, request a social security number for the first time, report stolen numbers, update payment and records information, and sign up for my socials security account to access personalized features.

Society of St. Vincent De Paul

302 Fisk Ave

DeKalb, IL 60115

Phone: 815-200-4730 or helpline 815-761-0430

Website: <https://www.svdpdkalb.org/>

We offer limited financial assistance for neighbors who may be facing a temporary life-crisis (like eviction or utility shut off). If you are in need of assistance, please submit a request online or by calling our helpline. One of our volunteers will attempt to call you within 5 business days after you submit your request or leave a message. If you have a blocking feature on your Phone you must turn it off so that our call will go through. If you have not set up a mailbox on your Phone for us to leave a message, please do so. The number we call from will be listed as Private, Unknown, or Hidden so please pick up - it might be us!

The Salvation Army DeKalb Corps Community Center- Limited Funding

830 Grove Street

DeKalb, IL 60115

Phone: 815-756-4308

Website: <https://centralusa.salvationarmy.org/dekalb/>

Call to check fund availability.

The Salvation Army may be able to help with: Rent/Mortgage, utility bills, medicine, food, clothing, transportation (public transit, bus passes, etc.).

Veterans Administration- Community Outreach Building

2500 N. Annie Glidden Road Suite A

DeKalb, IL 60115

Phone: 815-756-8129 Fax: 815-748-2142

Email: tanderson@dekalbcounty.org

Website: <https://dekalbcounty.org/departments/veterans-assistance-commission/>

The Veterans Assistance Commission of DeKalb County, Illinois Inc., provides services and financial aid to military Veterans and their families who reside in DeKalb County and qualify for and/or need assistance. Assistance includes the following: Preparation of the Department of Veterans Affairs (Veterans Benefit Administration (VBA) forms, preparation of the Veterans Healthcare Administration (VHA) forms, preparation of other documents, which relate to benefits available to the Veteran and their dependents, help in applying for additional benefits if entitled, follow up services on pending claims, and general assistance.

Food Pantries

Barb Food Mart

1515 S. Fourth St., Door#28

DeKalb, IL 60115

Thursdays 4:30 – 6pm Open to CUSD 428 families including KEC and Camelot. First time must present verification letter from school secretary. Must bring ID and be a DeKalb resident. One visit per month.

Cornerstone Church

17347 Pratt Rd.

Sandwich, IL 60552

Phone:(815) 786-6300

1st & 3rd Tuesday of every month 12:30 – 2:00pm Must live in Sandwich, Somonauk, Sheridan, or Plano. Bring photo ID and utility or bill for proof of residency.

DeKalb County Community Gardens

2280 Bethany Road

DeKalb, IL 60115

Website: dekalbgardens.org/food-needs/

Food is free and available to all who come, no requirements. NEW TEXT ALERT SYSTEM: To get Grow Mobile alerts, text FreeGroceries to 8447272012.

Feed My Sheep (Bethlehem Lutheran Church)

1915 N. First St.

DeKalb, IL 60115

Phone:(815)758-3206

Tuesdays 3 – 5pm No restrictions on visits per month, or proofs required.

Genoa Area Community Food Hub

415 W. Main St.

Genoa, IL 60135

Phone: (815)761-7313

Website: <https://www.facebook.com/GenoaAreaCommunityFoodHub/>

The Genoa Area Community Food Hub's Food Pantry accepts orders online and is for Genoa-Kingston residents.

Hand in Hand Pantry

414 Cherry Ave.

Rochelle, IL 61068

Phone: (815) 561-1470 or (815) 561-1420

Mondays 9:00 – 12:00 & 12:30 – 2:00pm, Wednesdays 2:00 – 4:00pm No residency requirements. Bring a photo ID. Two visits per month.

Hinckley Area Food Pantry

324 McKinley Ave. (corner of McKinley & View St.)

Hinckley, IL 60520

Phone: (815)286-7275

1st and 3rd Saturday of every month 8 – 9am Serves residents of Hinckley, Big Rock, Maple Park, and Waterman. Show proof of residency (utility bill or medical card and photo ID) No income restrictions.

Huskies Student Food Pantry -Chick Evans Field House

1050 Lucinda Ave.

DeKalb, IL 60115

Phone:(815)753-6511

Thursdays 5:30 – 7:30pm Must be a NIU student. Need NIU ID, student #, and Photo ID.

Kirkland Food Pantry

510 W. South St.

Kirkland, IL 60146

Phone:(815)885-4035

Tuesdays 12 – 2pm, last Tuesday of the month 3 – 5:30pm For residents of Kirkland, Kingston, Fairdale, Esmond, Malta and rural areas: Monroe Center, Clare, Irene.

My Pantry Express

Website: <https://www.mypantryexpress.org>

Developed and operated by Northern Illinois Food Bank in collaboration with community partners, our service enables families to shop online and order for pick-up or delivery at one of our convenient locations. We started with four sites and partnerships with Walmart in DeKalb, Waukegan, and Rockford, and with Goodwill in DeKalb and Rockford. Food orders must be

submitted online by 12 am three (3) business days before the pickup/delivery date at the selected location.

DeKalb – Walmart 2300 Sycamore Rd **DeKalb** – NIU School Of Nursing 1240 Normal Rd.

Waterman – DeKalb County – DCCG 271 S Birch St. **Sandwich** – DeKalb County – DCCG 340 Arnold Rd.

New Hope Missionary Baptist Church

1201 Twombly Rd.

DeKalb, IL 60115

Phone:(815)756-7906

Mondays 4:30 – 6:30 No restrictions, closed on holidays.

Our Sharing Pantry (St. John's Church)

235 S. Green St.

Somonauk, IL 60552

Phone: (815)498-2742

Thursday 8:30 – 10:30am, 3rd Monday of every month 4 – 6pm Must be resident of Sandwich, Somonauk, or Leland. Show photo ID and utility bill as proof of residency. One visit per month.

Rochelle Christian Pantry

770 W. Lincoln Ave.

Rochelle, IL 61068

Phone: (815) 562-6654

Tuesdays & Fridays 1:00 – 3:30pm Serves Rochelle Township High School District area only. Bring a photo ID and a piece of mail as proof of residency. One visit per month.

Salem Lutheran Church

1145 DeKalb Ave. Sycamore, IL 60178

Phone: (815)895-9171 Tuesday – Thursday 9 – 11:45am Must be a resident of DeKalb County and bring a photo ID and a piece of mail to verify residency.

Salvation Army

830 Grove St.

DeKalb, IL 60115

Phone:(815)756-4308 (Ext. 4312)

Monday – Thursday 9:00am – 12:00pm Thursdays 5:00 – 6:45pm Must be a resident of DeKalb County. Need photo ID and proof of residency. (Medical Card) Income guidelines apply. One visit per month.

Spartan Food Pantry (West Elementary School)

240 Fair St.

Sycamore, IL 60178

Phone:(815)899-8194

1st & 3rd Wednesday of every month 4:30 – 6:30pm Supports families of Sycamore School District students only and photo ID is required.

The Store at Harvest Chapel

725 S. County Line Rd.

Sandwich, IL 60548

Phone: (815)786-8669

2nd & 4th Saturday of every month 9 – 11am No residency requirements.

United Methodist Church

160 Johnson Ave.

Sycamore, IL 60178

Phone: (815)895-9113

Mondays 12:30 – 4pm 2nd Monday of every month 12:30 – 7pm Must bring ID and be a Sycamore resident. Proof of residency required. One visit per month.

Government Phones

Safelink Wireless

P.O. Box 160490

Hialeah, FL 33016

Enrollment and plan changes: 1-800-SafeLink (723-3546)

Technical support only: 1-800-378-1684

Website: <https://www.safelinkwireless.com/>

Assurance Wireless

P.O. Box 5040

Charleston, IL 61920

Phone: 1-888-321-5880

Website: <https://www.assurancewireless.com/>

Affordable Connectivity Program

Website: <https://www.fcc.gov/acp>

The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands.

Frontier Lifeline Program

Website: <https://frontier.com/discount-programs/lifeline-program/illinois>

Eligibility: Frontier is committed to helping qualified low-income individuals pay for telephone or qualified internet services. Lifeline service is a non-transferable (from one person to another)

government assistance program that provides a discount on the cost of monthly telephone service only (\$5.25) or qualified internet access service with or without telephone service (\$9.25).

Life Wireless

Phone: 1-888-543-3620

Email: info@lifewireless.com

Website: <https://www.lifewireless.com/>

Xfinity- Affordable Connectivity Program

Website: <https://www.xfinity.com/learn/internet-service/acp>

Xfinity is proud to participate in the Affordable Connectivity Program (ACP), which provides qualified households with a credit of up to \$30/month towards internet and mobile services.

Health Services

DeKalb County Health Department

2550 N. Annie Glidden Road

DeKalb, IL 60115

Phone: 815-758-6673

Website: <https://health.dekalbcounty.org/>

The Health Department offers a full array of public health programs and is certified by the Illinois Department of Public Health. The Health Department has four divisions. The Administration Division, The Health Protection Division goal is to safeguard food and water from contamination. The Community Health and Prevention Division provides maternal and child health services such as Childhood Immunizations, the Women, Infants, and Children (WIC) Nutrition Supplement Program, the Family Case Management Program for pregnant women and infants and the Family Planning and STD Program. The Community Health and Prevention Division provides maternal and child health services such as Childhood Immunizations, the Women, Infants, and Children (WIC) Nutrition Supplement Program, the Family Case Management Program for pregnant women and infants and the Family Planning and STD Program.

Greater Family Health

165 E. Plank Road

Sycamore, IL 60178

Phone: 844-599-3700

Website: <https://greaterfamilyhealth.org/>

Illinois Poison Center Hotline

Phone: 800-222-1222

Northwestern Medicine Kishwaukee Hospital Cancer Care

10 Health Service Drive

DeKalb, IL 60115

Phone: 815-756-5255
Website: <https://nm.org/>

Northwestern Medicine Sycamore Gateway Drive

1850 Gateway Drive
Sycamore, IL 60178
Phone: 815-758-8671
TTY: 711

Website: <https://www.nm.org/locations/sycamore-gateway-drive>

Phone Numbers:

Allergy: 815.766.9266
General Surgery: 815.766.9901
Internal Medicine: 815.758.8671
Obstetrics and Gynecology: 815.766.7021
Pediatrics: 815.758.8671
Podiatry: 815.766.9899
Primary Care: 815.758.8671
Urology: 815.766.3942
Wound Care: 815.766.9901

Northwestern Medicine Kishwaukee Hospital Emergency Department

1 Kish Hospital Drive
DeKalb, IL 60115
Phone: 815-756-1521
TTY: 711

Website: <https://www.nm.org/locations/kishwaukee-hospital-emergency-department>

Physicians Immediate Care

2496 DeKalb Ave
Sycamore, IL 60178
Phone: 815-754-1122

Website: https://physiciansimmediatecare.com/clinic/dekalb-sycamore/?utm_source=google_local&utm_medium=organic&utm_campaign=gmb

Appointments: clockwisemd.com

Pay-It-Forward House

PO Box 471
Sycamore, IL 60178
Phone: 815-762-4882

Email: info@payitforwardhouse.org

Pay-It-Forward house is a healthcare hospitality house that provides a safe and comfortable place to stay for out-of-town patients and guests receiving medical care in DeKalb County. They secure hotel rooms based on availability, and pay for the cost of the hotel with the suggestion of a \$10/night

contribution. No one is refused assistance due to inability to pay. Pay-It-Forward house can provide up to a week of nightly stays initially, and 3 nights of stays initially during subsequent weeks.

Hearing Assistance

Braille CapTel

Website: <https://www.captel.com/braille/>

Braille CapTel is for people with combined vision and hearing loss who also have difficulty hearing over the Phone. You connect a dynamic braille display to the CapTel Phone, either via Bluetooth or by using an USB cable. Then, the CapTel Phone provides word-for-word captions of everything your caller says. If you cannot hear what the caller says, you can read captions of the conversation on the Braille display.

Center for Sight and Hearing

8038 Macintosh Lane

Rockford, IL 61107

Phone: 815-332-6800

Website: <https://cshni.org/>

We are dedicated to providing comprehensive solutions to optimize hearing and vision abilities by combining technology and personalized service in a friendly, professional environment. We enhance the quality of life for our patients and clients through comprehensive clinical, therapeutic, and support programs and services.

Lions of Illinois Foundation

700 N. Peace Road, Suite B

DeKalb, IL 60115

Phone: 815-756-5633

Website: <https://lionsofillinoisfoundation.org/>

The Lions of Illinois Hearing Aid Bank (HAB) provides assistance to needy individuals who cannot afford to purchase a hearing aid or do not qualify to receive an aid from the State agencies. HAB does not duplicate services already available.

Mobile CapTel

Website: <https://www.captel.com/>

Ideal for people with some degree of hearing loss, the Captioned telephone, or CapTel, works like any other telephone with one important addition, it displays every word the caller says throughout the conversation.

NIU Speech – Language - Hearing Clinic

3100 Sycamore Road

DeKalb, IL 60115

Phone: 815-753-1484

Email: slhc@niu.edu

Website: <https://www.chhs.niu.edu/clinics/speech-language-hearing/index.shtml>

The Speech-Language-Hearing Clinic offers a comprehensive program of evaluation and treatment for individuals with a hearing concern, tinnitus, dizziness/balance, or concussion-related issues, as well as speech, language, cognitive-communication and swallowing disorders.

RAMP- ITAC Services

115 N. 1st Street

DeKalb, IL 60115

Phone: 815-756-3202

Website: <https://rampcil.org/individual-services/>

The RAMP offices located in Stephenson & DeKalb Counties are ITAC selection centers providing telecommunications access to people who are Deaf, Hard of Hearing, Late Deafened, Speech Disability, and Deaf-Blind.

Speech to Speech Relay Service

A person can make an STS call from any telephone. **Dial 711** to call the relay center and indicate you wish to make an STS call. STS users have the option of muting their voices during an STS call (so that the party to whom they are speaking hears only the voice of the STS CA, and not the voice of the STS user). If you wish to use this option, please inform the STS CA to mute your voice for the other party to the call. If you choose this option, the STS CA will still be able to hear what you are saying and will re-voice what you say to the other party.

TTY Service / Illinois Relay Access Numbers

800-526-0844 TTY Users, 800-526-0857 Voice Users, 800-501-0864 TTY Spanish

800-501-0865 Voice Spanish, 877-526-6680 American Standard Code for Information Exchange (ASCII), 877-526-6690 Speech-to-Speech (STS), 877-826-1130 Voice Carry Over (VCO) Users.

Home Fire Safety

American Red Cross

Northwest Illinois Chapter

727 N. Church St.

Rockford, IL 61103

Phone: (815)963-8471

The American Red Cross Home Fire Campaign helps save lives by utilizing volunteers to install free smoke alarms in homes that don't have them, and by educating people about home fire safety.

Household Goods

Friends of Barb City Manor Resale Shop

680 Haish Blvd.

DeKalb, IL 60115

Phone: (815-756-8444

Shop Hours: Tuesday 9:00am-12:00pm Thursday 1:00pm-4:00pm Sunday 1:00pm-3:00

Appointments Available by calling 815-756-8444.

Love INC

PO Box 172

Sycamore, IL 60178

Phone: 815-517-1928

Email: loveincdk@gmail.com

Website: <https://loveincdeksyc.org/>

Love INC receives requests for help by telephone from churches, pastors, organizations, individuals, and families in need (clients). The need is reviewed and analyzed by Love INC intake volunteers or staff at the Clearinghouse. After the client's need(s) are analyzed and verified, the need is referred to the appropriate help.

Saint Vincent de Paul

302 Fisk Ave

DeKalb, IL 60115

Phone: 815-200-4730

Website: <https://www.svdpdekalb.org/>

The Society of St. Vincent de Paul Supply Closet is open on the 2nd Tuesday of every month and provides members of our community with personal and household hygiene items that are often not subsidized by assistance programs. Open the 2nd Tuesday of every month from 4-6 pm. Must bring a driver's license or state ID.

Salvation Army Family Store & Donation Center

1814 Sycamore Rd.

DeKalb, IL 60115

Phone: 815-758-3814

Website: <https://satruck.org/>

Email: satruck_rockford@usc.salvationarmy.org

The Salvation Army is one of few charities that collect, process, and sell our own donations to the public. This enables us to offer quality goods at reasonable prices and raise funds to support many of our social programs.

The Country Store Thrift Shop

659 E. Lincoln Highway

DeKalb, IL 60115

Phone: 815-756-2378

The Country Store is entirely run by a dedicated team of volunteers. All donations and their proceeds benefit Senior Services, allowing for the continuation of Family Service Agency programs to community seniors at our four locations within DeKalb County. Open M,W,TH,F 10:30am-4:30pm; Tues 4:30pm-7:30pm.

UUFD Welcome Essentials Pantry (Unitarian Universalist Fellowship of DeKalb)

158 N. 4th Street
DeKalb, IL 60115
Phone: 815-756-7089

Website: <https://uufdekalb.org/>

Our mission is to fill a gap within our community by supplementing non-food essentials. Our vision is to enable DeKalb area residents to participate fully in school, work, community, and family life with a sense of security. WE are available the last Saturday of every other month check the UUFD [website calendar](#) for exact dates.

Interpreter Services

Under the Interpreter for the Deaf Act of 2007, interpreters are required to have a license to provide interpreting services after January 1, 2009, unless an exemption applies. Interpreter licenses are based on proficiency levels. The proficiency levels determine which interpreting assignments an interpreter can accept. The actual licenses are color coded:

General-Master: Silver

General-Advanced: Green

General-Intermediate: Yellow

Provisional: Red

Website: <https://idhhc.illinois.gov/licensure/directoryhome.html>

Denise Vanvliet

General-Master

License: Active

Region: Northwest

County: DeKalb - City: Sycamore - State: IL

Phone: Not provided

Email: denise2of8@hotmail.com

Jenny Melton

General-Intermediate

License: Active

Region: Northwest

County: DeKalb - City: DeKalb – State: IL

Phone: 815-751-9294

Email: Not Provided

Sonja Newton

General-Master

License: Active

Region: Northwest

County: Winnebago, DeKalb

Phone: (815)739-2362

Email: sojnasignsas@gmail.com

Legal Resources

F.L.A.P. (Farmworkers & Landscaping Advocacy Project)

Phone: (888) 451-3527

Email: Info@flapillinois.org

The Farmworker and Landscaper Advocacy Project (FLAP) – Ayuda para Trabajadores del Campo y Jardineros – was incorporated February 8, 1999 in response to a 1996 Congressional ruling that prohibited federally funded legal services programs from filing class actions for, and representing many of low-income workers. This prohibition includes H-2A agricultural workers, H-2B forestry workers, and victims of battery, extreme cruelty, sexual assault, or human trafficking. Justice and legal representation, that for decades inspired millions of oppressed people to come to America, were denied to hundreds of thousands of low-income workers, most of them Latinos. While FLAP serves all classifications of workers, it focuses on very low-income laborers and their households.

Prairie State Legal Services

303 N. Main Street

Rockford, IL 61101

Phone: (815) 965-2134

The mission of Prairie State Legal Services is to ensure equal access to justice and fair treatment under the law by providing legal advice and representation, advocacy, education, and outreach that serve to protect basic human needs and enforce or uphold rights. Prairie State envisions a community where all low-income, elderly and vulnerable people have ready access to legal services to meet their basic needs and where everyone knows, understands and can exercise their rights and be treated fairly in their pursuit of justice.

LGBTQIA+ Resources

Gender and Sexuality Resource Center of NIU

105 Normal Road

DeKalb, IL 60115

Phone: (815)753-4772

We offer LGBTQ+ and Trans Ally Training to the NIU and DeKalb communities. Participants learn how to be effective allies to people who are lesbian, gay, bisexual, transgender (trans) and/or queer. You can attend if you're an NIU student or faculty/staff member, or a member of the local community.

PFLAG Council of Northern Illinois

<https://pflagillinois.org/about/pflag-council-of-northern-illinois/>

Phone: (630)415-0622

The Council is a coalition of PFLAG chapters within the greater Chicago land area. It was formed in the late 1990's as a vehicle for unifying PFLAG's presence and voice in Northern Illinois. Many chapters working together can accomplish far more than chapters acting individually. The Council provides a point of contact for media persons, community organizations that wish to work jointly with PFLAG, corporations that need speakers especially during Pride Month, and individuals

seeking PFLAG's assistance in a variety of areas. One phone call to the Council Helpline provides access to all of the chapters and resources that are available.

The Trevor Project

<https://www.thetrevorproject.org/>

Phone: 1+(866)4887386

Text: 678-678

The Trevor Project is the leading suicide prevention and crisis intervention nonprofit organization for LGBTQ young people. We provide information and support to LGBTQ young people 24/7, all year round. Call, text or chat with us anytime you need support. If you are thinking about suicide, or feeling lonely, we're here to listen.

Meal Programs/Senior Lunch Programs

R.E.A.L Meal Drive - Thru/ First United Methodist

317 N. 14th St,
DeKalb, IL 60115

Phone:(815) 756-6301

Free hot meal every 4th Sunday 5:30-6:30 while supplies last. Enter parking lot off of Rte. 23, exit right onto Oak St., Pick up in alley ((Follow the signs).

Sandwich-VAC Office at Fox Valley Older Adult Services

1406 Suydam Rd
Sandwich, IL 60548

Phone: (815) 787-6219

Contact Site Coordinator: Sallie Craig

Voluntary Action Center/ Meals on Wheels

1606 Bethany Road
Sycamore, IL 60178

Phone: 815-758-3932

Email: info@vacdk.org to register

Website: <https://vacdk.com/register-meals-wheels/>

Meals are provided Monday through Friday with the help of volunteers who deliver the meals and make personal contact with each client to ensure their safety and well-being.

Medical Equipment

Lehan's DeKalb

1407 S. 4th Street
DeKalb, IL 60115

Phone: 815-758-0911

Website: <https://www.lehansmedical.com/>

Our trusted and knowledgeable healthcare staff is dedicated to providing our clients with premier medical equipment and medical supplies at an affordable cost through your insurance provider.

With a conveniently located Rockford location on Perryville Road, we have expanded to meet the medical supply needs of our clients, while offering free delivery services throughout the area. We have also opened our Freeport location on Rosentiel Drive.

St. John Lutheran Church

26555 Brickville Road

Sycamore, IL 60178

Phone: 815-895-4477

Website: <https://www.stjohnsycamore.org/the-lending-closet>

The Lending Closet lends out durable medical equipment such as walkers, canes, wheelchairs, commodes, and more to individuals. This equipment may be used for both short and long durations. We do not offer electric equipment, beds, etc. Hours for The Lending Closet are limited and by appointment only. To schedule an appointment or ask questions, please call 815-895-4477 x16. If no one answers, leave a message and one of our volunteers will return your call.

National & Local Resources

2-1-1

<https://www.211.org>

211 is the most comprehensive source of information about local resources and services in the country. Across the United States, there are more than 2,000 staff and volunteers who make it possible to connect with 211 any time, any day. Whether it's the person who answers the phone when you call, the person who manages the database of programs and services, or the person who ensures the technology is working, the 211 network is made up of compassionate, knowledgeable, dedicated people.

9-8-8 Suicide and Crisis Lifeline

<https://988lifeline.org>

988 is now the three-digit dialing code that routes callers to the 988 Suicide & Crisis Lifeline (or 988 Lifeline). On July 16, 2022, the Lifeline transitioned away from the National Suicide Prevention Line reached through a 10-digit number to the three-digit 988 Lifeline. It is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA) and administered by Vibrant Emotional Health (Vibrant).

When people call, text, or chat with the 988 Lifeline, they are connected to trained counselors that are part of the existing 988 Lifeline network, made up of over 200 local crisis centers. These counselors are trained to provide free and confidential emotional support and crisis counseling to people in suicidal crisis or emotional distress, and connect them to resources. These services are available 24 hours a day, seven days a week, across the United States.

Notary Services-Free

DeKalb Public Library

309 Oak St.

DeKalb, IL 60115

Phone: (815)756-9568

There are several Notary Publics on staff at the library. They are able to notarize most documents for free. To have a document notarized:

- Bring current, unexpired photo identification with a signature, issued by a U.S. state or federal government.
- The document should not be signed or dated ahead of time. It must be signed in the presence of the notary.
- If witnesses are required in addition to a notary, users must provide their own witnesses. The library cannot provide witnesses, and witnesses may not be solicited from customers using the library.
- All blank spaces, with the exception of the signature, should be filled in prior to arriving for notarization. Notaries may not notarize a document with any blank spaces.

Library notaries cannot notarize documents for qualifying residential real property, government 1-9 forms, nor can the library provide an Apostille. You must make an appointment to have a document notarized by library staff. Please complete the form below or contact us at reference@dkpl.org or at (815) 756-9568 ext. 2150 to make an appointment.

DeKalb Township

2323 S. Fourth St.

DeKalb, IL 60115

Phone: (815)758-8282 DeKalb Township provides free notary service to our residents. Please call ahead to set up an appointment with one of our notaries or call for availability.

- Please bring a valid government issued photo ID with you to your appointment.
- Please complete the documents and have them ready for signature in the presence of notary.
- **DO NOT sign documents ahead of time.**
- If additional signature witnesses are required in addition to notarization, DeKalb Township may be able to provide additional signature witnesses. Please let us know how many witnesses you need when making your appointment.
- Our notaries cannot give legal advice on your document. We suggest consulting an attorney if you have legal questions regarding your documents.

UPS

3230 Sycamore Rd.

DeKalb, IL 60115

Phone: (815)787-9500

When it comes to notarizing your business and personal documents, The UPS Store can get the job done. If you're looking for notary public services in Dekalb, come to this local The UPS Store center. Stop by today and get notarizing checked off your list.

Some commonly notarized documents include:

- Wills
- Trusts
- Deeds
- Contracts
- Affidavits

PCs for People

PCs for People

1481 Marshall Ave

Saint Paul, MN 55104

Phone Support: 631-354-2552 is open 10:00 am to 5:30 pm Central Time Monday – Friday

Email Support: sales@pcsforpeople.com expect response to your email in 1-3 business days

Registration website: <https://pcsrefurbished.com/event/registration>

Eligible customers can shop with PCs for People to receive a low-cost computer or internet service. If you receive SNAP, Medicaid, SSI, Federal Public Housing Assistance, Veterans Pension Benefit Program, and/or have a household income that is less than 135% of federal poverty guidelines you can sign up for a desktop computer package with Windows 10 for \$60 or a laptop computer with Windows 10 for \$120 or Hotspots for \$50.

Pregnancy Clinic

BrightPoint (formerly Children's Home and Aid Society)

Doula Services

155 North 3rd Street

DeKalb, IL 60115

Contact: Amy Sloan Gray

agray@brightpoint.org

Available to expectant mothers and their partners. Provides screening services, labor and delivery support, and post delivery support.

We Care Pregnancy Clinic

403 N. Fifth Street

DeKalb, IL60115

Phone: (815)748-4242

Offers no-cost, confidential pregnancy testing; education about pregnancy options; free, limited obstetrical ultrasounds for qualifying clients; assistance in finding medical and other resources; referrals for adoption; material services program; consistent bi-weekly mentorship, education, and support for clients; post-abortion support; outreach programs for high school and college students.

Public Records

DeKalb County Health Department

2550 N. Annie Glidden Rd.

DeKalb, IL 60115

Phone: (815)758-6673

Certified copies of birth records of persons who were born in DeKalb County may be obtained at the DeKalb County Health Department. Illinois Statutes provide that copies of birth records may be obtained only by the person himself/herself (if of legal age), a parent, or other legal representative with a valid acceptable identification. Certified copies of death records of persons who died in DeKalb County may be obtained at the DeKalb County Health Department. Death records are not

public records and are only available to those who have a personal or property right interest with the decedent. To obtain a certificate, you must provide documentation of your personal or property right interest (i.e., an insurance policy),

Public Transportation

City of DeKalb – Public Transit

Transit Department
1216 Market St
DeKalb IL 60115

Phone: For Paratransit related questions 815-420-5500

Website: <https://www.cityofdekalb.com/1283/DeKalb-Public-Transit>

The City of DeKalb operates all Urban transit services in the DeKalb Urbanized Area. The City contracts with Transdev Services Inc. (Huskie Line) to provide fixed route, paratransit, and deviated fixed route services.

****If you are in need of bus passes to get to and from DeKalb Township, please call 815-758-8282.**

ADA Paratransit Service

The City of DeKalb provides origin-to-destination transportation services for people with disabilities and who are unable to utilize the City's Huskie Line bus service. All users of the ADA and Non-ADA Paratransit Service must be certified as eligible to use the services. To be certified for either service, you must complete an application that you can request by calling 815-420-5500 or download online.

DeCab Taxi

DeKalb, IL 60115

Phone: 815-757-6430

Website: <https://decab-taxi.business.site/#details>

Business Hours:

Monday – Saturday 7:00 AM – 9 PM

Sunday 10 AM – 9 PM

Elburn Train Shuttle

Phone: 815-758-6900

Route 12 Elburn Train Station

Route 12 Riders Guide- Full Service:

<https://www.cityofdekalb.com/DocumentCenter/View/15756/Route-12-Riders-Guide-Full-032423>

Route 12 Riders Guide- Break Service:

<https://www.cityofdekalb.com/DocumentCenter/View/15757/Route-12-Riders-Guide-Break-032423>

Website:

<https://niu.universitytickets.com/w/event.aspx?id=10060&r=c17642022c214239b27f5d6d18f00c9>

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Tickets are free for NIU students and employees with an NIU OneCard or \$.50 for the general public. The shuttle picks up and drops off passengers at the [DuSable turnaround](#), with additional stops in downtown DeKalb and Cortland.

Greyhound Bus Service

Phone: 1-800-321-2222

Website: <https://www.greyhound.com/>

Illinois Transit Network (ITN) Western Route serves Chicago to Davenport with 5 additional stops along the way. Whether you are taking your kids to Chicago for fun in the sun at Navy Pier, traveling to meet friends at Rib Fest in Naperville, heading back to Northern Illinois University after a holiday with family, or exploring the quad cities, the ITN Chicago to Davenport Route makes it possible. ITN is proud to use Greyhound buses to get you where you need to be quickly, efficiently and safely. Stops in: Davenport, IA; Moline, IL; Dixon, IL; DeKalb, IL (NIU Campus); Naperville/Aurora, IL; & Chicago, IL.

Medvac/Transvac in Dekalb County

1606 Bethany Road

Sycamore, IL 60178

Phone: 815-758-3932 Sandwich residents please call: 815-787-6219

TTY: 1-800-526-2844 OR 711 Voice: 1-800-526-0857 or 711

Website: <http://vacdk.com/transportation/>

VAC's mission is to serve the transportation needs of our community both efficiently and courteously with transportation services ranging from public buses, rides to medical appointments, prearranged dial-a-ride services, and rides for the elderly and disabled. VAC's transportation services affect almost every family in our community. Let us help yours.

Transportation Services:

[DeKalb County Medvac/TransVAC](#)

[DeKalb/Sycamore Regular Routes](#)

[Kishwaukee College Route](#)

[Kendall Area Transit](#)

Recovery Resources

Alano Club

312 E. Taylor St.

DeKalb, IL 60115

Phone: (815)758-8019

Website: <https://dekalbalanoclub.com>

The DeKalb Area Alano Club opened in August of 1990 with the goal of providing meeting space for 12 step programs and to provide opportunities for fellowship by members of 12 step programs as well as their family and friends. The DeKalb Area Alano Club welcomes EVERYONE. We do not discriminate on the basis of age, disability, gender, gender expression, sexual orientation. See website for additional area meetings.

Current Meeting Schedule:

Sunday: 9:30am: AA 24-hours a day group-Closed Discussion

Monday: 7:30pm: AA New to AA-Closed Discussion
6:30am:SA (Sexaholics Anonymous)
9:30am: AA Big Book Study-Closed Discussion
8:00pm: AA We are not Saints-Closed Discussion

Tuesday: 9:30am: AA Easy Does It-Closed Discussion
6:30pm: AA Better Off Sober: Closed Discussion
8:00pm: AA Fellowship of Recovery: Closed Discussion

Wednesday: 9:30am: AA Fresh Beginnings: Closed Discussion
1:30pm: AA As Bill Sees It-Women's Group: Closed Discussion
6:30pm: AA/ALANON Courage to Change-Open Discussion

Thursday: 9:30am: AA Back to Basics: Closed Discussion
6:00pm: AA: Keep it Simple: Closed Discussion
8:00pm: AA Learning to Live: Closed Discussion

Friday: 6:30am: SA (Sexaholics Anonymous)
9:30am: AA Pass it On: Closed Discussion
12:05pm: AA There is a Solution Too: Open Meeting
7:00pm: AA Gratitude in Action: Closed Meeting
9:30pm: AA Bill and Bob's Excellent Adventure

Saturday: 9:30am: AA As Bill See's It: Closed Discussion
8:00pm: AA Open Speaker Meeting: Open Meeting

Center for Family Health

165 E. Plank Rd.

Sycamore, IL 60178

Phone: 815-363-9900

Website: <https://www.GEFCC.org>

Licensed by the Illinois Department of Human Services (IDHS) Substance Use Prevention and Recovery (SUPR) to provide Opioid Use Disorder (OUD) treatment services. Available for any adult (18 years and older) who struggles with an Opioid Use Disorder.

National Council on Problem Gambling

Phone: 1-800-GAMBLER (426-2537)

Text: 800GAM

Chat: 1800GAMBLERCHAT.org

Sauk Valley Voices of Recovery

114 E. Everett Street

Dixon, IL 61021

Or

242 May Mart Drive

Rochelle, IL 61068

Phone: (779)707-0151

Email: info@svvor.org

Website: <https://www.svvor.org>

Sauk Valley Voices of Recovery, SVVOR, is a non-profit RCO (Recovery Community Organization) created to advocate for recovering people in Lee, Whiteside, DeKalb and Ogle Counties in Illinois. Services include certified peer recovery coaches, Recovery advocacy and education, employment search

support, community service opportunities, affinity groups, sober housing (men only), pro-social events, recovery placement, crisis intervention, meeting support, and recovery capital assessments.

Recycling Services

DeKalb County Health Department

2550 N. Annie Glidden Rd.

DeKalb, IL 60115

Phone: (815)748-2153

Fax: (815)748-2485

Email recycle@dekalbcounty.org

The program protects the environment and conserves our resources by encouraging recycling and reducing improper disposal of hazardous waste, and enforces applicable local and state laws pertaining to solid waste.

The program sponsors collection events for difficult-to-dispose of wastes such as electronics, household batteries, compact fluorescent lamps and used motor oil. Hosts two annual recycling events.

DeKalb Township

2323 S. Fourth St.

DeKalb, IL 60115

Phone: (815)758-8282

Hosts two annual recycling events and accepts computers, laptops, monitors, servers, UPS batteries, printers, keyboards, mice, hard drives, circuit boards, wires/cables, all electronics, stereos, VCR's, DVD players, power tools, telephones, all appliances, and metal. They will not accept household batteries, anything with Freon and lightbulbs. Charges apply for TV's and CRT monitors.

Senior Services

Elder Care Services

1701 E. Lincoln Highway

DeKalb, IL 60115

Phone: 815-758-6550 Fax: 815-758-4239

Website: <https://www.ecsdekalb.org/care-coordination/>

Through the Care Coordination Program, care coordinators who are trained by the Illinois Department on Aging can meet with individuals and their families in the home. This is a free consultation to provide counseling and education about available senior services and then arrange and link the older adult to programs that are needed.

Family Service Agency - Club 55

4 locations – DeKalb, Sycamore, Malta, & Genoa

1325 Sycamore Road

DeKalb, IL 60115

Phone: 815-758-8616

Email: info@fsadekalbcounty.org

Website: <https://fsadecalbcounty.org/programs/senior-services/>

We believe every senior deserves to be independent, safe, and to live with dignity. For over 50 years, Senior Services has helped community seniors maintain physical, emotional, and social wellness, thus promoting senior independence.

Fox Valley Community Services (Sandwich)

1406 Suydam Rd.
Sandwich, IL 60548
Phone: 815-786-9404

Website: <https://www.fvoas.org/>

Our service area now includes DeKalb, LaSalle, Kendall and Kane Counties. We target those who are 60+ as they move toward the retirement years of their lives. This no longer means slowing down—it means learning more about aging positively and creatively.

Illinois Secretary of State

Website: <https://www.ilsos.gov/services/bap.html>

Benefit Access Program Formerly Known as the Circuit Breaker Program

Parts of the Department on Aging's Benefit Access Program, formerly known as the Circuit Breaker Program, allows for the Secretary of State's office to provide for a reduced-fee license plates aimed toward senior citizens and persons with disabilities with specific qualifications.

How to Apply: Applicants must first file a Benefit Access Program application on-line at the [Illinois Department on Aging](#).

Kishwaukee Family YMCA

2500 W. Bethany Road
Sycamore, IL 60178
Phone: 815-756-9577

Website: <https://kishymca.org/program/active-older-adults/>

The Kishwaukee Family YMCA offers fitness programs for active older adults and seniors like water exercise, stretching classes and walking.

Shelters

Hope Haven- Emergency Shelter Program

1145 Rushmore Drive
DeKalb, IL 60115
Phone: 815-758-5765

Website: <https://www.hopehavendekalb.com/programs>

The shelter on Rushmore Drive is open year-round and offers food, shelter, and supportive services for individuals and families from DeKalb County who need emergency access to food, shelter, and safety.

Safe Passage

Phone: 815-756-5228 Crisis Line: 815-393-1995

Website: <https://safepassagedv.org/>

All services provided to domestic violence survivors, sexual assault, child abuse and their families are free, confidential, and victim centered. Services include emergency shelter, Transitional housing, Counseling, Case management, Legal Advocacy, Medical Advocacy.

Social Security Administration

Social Security Administration- Local Offices:

Elgin: 790 Fletcher Dr, Suite 100

Elgin, IL 60123

Phone: 877-405-0435

Aurora: 1325 N. Lake Street

Aurora, IL 60506

Phone: 800-772-1213

Rockford: 502 E. Jefferson Street

Rockford, IL 61107

Phone: 800-772-1213

Website: <https://www.ssa.gov/>

Manage benefits and information online, get a benefit verification letter, replace social security card and more. Please do not send social security numbers or claims information over the Internet or email since it is not a secure environment. Those questions should be directed to SSA's toll free service at 1-800-772-1213 or toll free TDD service at 1-800-325-0778 from 7:00 a.m. - 7:00 p.m., business days.

Subsidized Housing

Civic Apartments

350 Grant Street

Sycamore, IL 60178

Phone: 815-895-5631

Website: <https://dekcohousing.com/find-housing/low-income-public-housing/our-properties/>

How to Apply: <https://dekcohousing.com/find-housing/how-to-apply/online-application/>

Civic Apartments consists of 74 one-bedroom apartments in a 5-story building. Civic Apartments was constructed as housing for elderly individuals and couples. Today individuals and couples, who meet the income limits established for a specific family size, occupy Civic Apartments.

Colonial House

1600 N. 14th street

DeKalb, IL 60115

Phone: 815-756-3408 Fax: 815-981-3292

Website: <https://shpmanagement.com/property/colonial-house-apartments/>

Email: colonialhouse@shpmanagement.com

How to apply: For more information and/or assistance with the application process, visit or call the management office Monday through Friday, 8:00am – 4:00pm.

1 Bedroom Apartments, Fully Appliance Kitchens, Utilities Included, Emergency Pull-Cord System Intercom System and much more.

Garden Estates Apartments

Garden, Haish & Leonard Streets

DeKalb, IL 60115

Phone: 815-758-2692

Website: <https://dekcohousing.com/find-housing/low-income-public-housing/our-properties/>

How to Apply: <https://dekcohousing.com/find-housing/how-to-apply/online-application/>

Garden Estates Apartments was constructed as housing for families. Garden Estates Apartments consists of 4 townhouse units. This provides family housing in 4 two-bedroom handicap accessible apartments and 6 two bedroom and 6 three-bedroom apartments where the bedrooms are located on the second floor.

Gideon Court

1325 W. Lincoln Hwy

DeKalb, IL 60115

Phone: 815-758-1320

How to apply: paper applications must be picked up during office hours.

Subsidized, low-rent apartments Bedrooms Available: 50 One Bedroom Units, 50 Two Bedroom Units, 50 Three Bedroom Units.

Lewis Court Apartments

14th Street & Lewis Street

DeKalb, IL 60115

Phone: 815-758-2692

Website: <https://dekcohousing.com/find-housing/low-income-public-housing/our-properties/>

How to Apply: <https://dekcohousing.com/find-housing/how-to-apply/online-application/>

Lewis Court Apartments offers 2- and 3-bedroom apartments and is centrally located near downtown DeKalb and Little John Elementary School. Lewis Court Apartments consists of 14 units. This provides family housing in 8 two-bedroom and 6 three-bedroom ranch style apartments.

Mason Court Apartments

275 North Cross Street

Sycamore, IL 60178

Phone: 815.758.2692

Website: <https://dekcohousing.com/find-housing/low-income-public-housing/our-properties/>

How to Apply: <https://dekcohousing.com/find-housing/how-to-apply/online-application/>

Mason Court Apartments consists of 13 duplex units and a community center. This provides family housing in 12 two-bedroom apartments and 14 three-bedroom apartments.

Sequoia Apartments

15 Sequoia St

Shabbona, IL 60550

Phone: 815.758.2692

Website: <https://dekcohousing.com/find-housing/sequoia-apartments/>

How to Apply: <https://dekcohousing.com/find-housing/how-to-apply/online-application/>

Sequoia Apartments provides housing in 9 one-bedroom apartments and 3 two-bedroom apartments for the elderly and/or disabled individuals or couples ONLY. This property receives rental subsidies from HUD. Income eligible households pay 30% of their adjusted income for rent.

Sycamore Green Apartments

1117 S. Cross St.
Sycamore, IL 60178
Phone:(815) 981-3683
How to apply: Call office

Taylor Street Plaza

507 E. Taylor Street
DeKalb, IL 60115
Phone: 815-758-4396
Website: <https://dekcohousing.com/find-housing/low-income-public-housing/our-properties/>
How to Apply: <https://dekcohousing.com/find-housing/how-to-apply/online-application/>

Taylor Street Plaza offers 1-bedroom apartments and is centrally located near downtown DeKalb. Taylor Street Plaza was housing for elderly individuals and couples. Today individuals, and couples, who meet the income limits established for a specific family size, occupy Taylor Street Plaza.

University Village Phase I-II

722 N. Annie Glidden Road
DeKalb, IL 60115
Phone: 815-758-7859
How to apply: Call Office

Vaccination/Immunizations

DeKalb County Health Department

2550 N. Annie Glidden Rd.
DeKalb, IL 60115

Childhood Immunizations

Phone: (815)748-2460
Fax: (815)748-2434

Provides low-cost routine childhood vaccines for infants and children through 18 years. Our experienced and caring nurses welcome the opportunity to assist parents and children through this important preventative health service.

Adult & International Travel Immunizations

Phone: (815)748-2467
Fax: (815)748-2440

Adult and Traveler Immunizations protect adults and travelers from vaccine preventable diseases. Adults 18 years and older can get a variety of recommended immunizations. International

travelers of all ages can get recommended and required immunizations for the travel destinations and information about preventing illness during travel.

If you are getting travel immunizations, it is recommended to start at least four weeks before traveling outside the United States. Thus, we recommend you schedule your appointment as soon as you can prior to traveling.

Immunizations available include:

Gardasil (HPV)

Hepatitis A

Hepatitis B

Influenza (Seasonal)

Measles, Mumps, Rubella (MMR)

Menactra (Meningitis)

Pneumonia

Polio (IPV)

Tetanus-Diphtheria Pertussis (Tdap)

TwinRix- Hepatitis A & B

Typhoid

Varicella (Chicken Pox)

Yellow Fever

Fees vary depending on services. Payment is required at the time of service. We accept cash, checks and credit/debit/health spending cards with current photo ID. Private health insurance, Medicaid, and Medicare Part B may also be billed for some immunizations.

Veteran Assistance

DeKalb County Veteran Assistance

Community Outreach Building

2500 N. Annie Glidden Road

DeKalb, IL 60115

Phone: 815-756-8129

Fax: 815-748-2142

Website: <https://dekalbcounty.org/departments/veterans-assistance-commission/>

Email: tanderson@dekalbcounty.org

The Veterans Assistance Commission of DeKalb County, Illinois Inc., is a County Government Agency that is operated by and for Veterans. The Commission provides services and financial aid to military Veterans and their families who reside in DeKalb County and qualify for and/or need assistance. The Veterans Assistance Commission provides assistance for the following:

- Preparation of the Department of Veterans Affairs (Veterans Benefit Administration (VBA) forms
- Preparation of the Veterans Healthcare Administration (VHA) forms
- Preparation of other documents, which relate to benefits available to the Veteran and their dependents.
- Answering questions about the benefits they have applied for or are receiving
- Help in applying for additional benefits if entitled
- Follow up services on pending claims and General Assistance

Vision and Hearing Screenings

DeKalb County Health Department

2550 N Annie Glidden Rd.
DeKalb, IL 60115
Phone: (815)748-2431 or (815)748-2457
Fax: (815)748-2491

Email: visionandhearing@dekalbcounty.org

The Vision & Hearing program services DeKalb County children ages 3 to high school. The purpose is to identify children who may have possible hearing and vision problems and if necessary, refer them for diagnosis and treatment. Illinois law mandates that certain children be tested. Each technician in the program is certified by the Illinois Department of Public Health.

- Target Audience: ages 3-5 years old, enrolled in a DeKalb County daycare or preschool.
- School-age children are screened as requested by the school for a fee. This screening does not replace an exam by the eye doctor or audiologist.
- Health Department may be contacted to provide screenings in private and public-school districts.
- Do not have hearing and vision screenings for adults.

Lions of Illinois Foundation

700 N. Peace Rd., Suite B
DeKalb, IL 60115
Phone: (815)756-5633

<https://lionsofillinoisfoundation.org/vision>

The Lions of Illinois Foundation partners with Spectrios Institute for Low Vision, the Illinois College of Optometry, and the Chicago Lighthouse for the Blind to provide a FREE comprehensive visual evaluation to Illinois students in grades K-12. Students are referred by special education staff employed by the Illinois Board of Education. Exams are performed by licensed optometrists that travel to the different screening locations throughout the state. Other components of the program include: referring parents to vocational counseling, Braille reading instruction, orientation and mobility training for child, and adaptive technology training. The LIF "Seeing is Believing" Low Vision Program for Students provides a visually impaired child with the optical tools and training necessary to help prevent further vision loss or even blindness.

Voter Registration

DeKalb County Clerk & Recorder

Administration Building 2nd Floor
110 East Sycamore St.
Sycamore, IL 60178
Phone: (815)895-7147

Email: tsims@dekalbcounty.org

In order to vote on a DeKalb County ballot, you must be registered to vote at your current DeKalb County residential address. There are many opportunities and options for you to register to vote. You may register to vote at the Office of the County Clerk, many banks, libraries, the Department

of Motor Vehicles and most municipalities in DeKalb County. For information on the Deputy Registrar nearest you, please contact our office at 815-895-7147.

DeKalb Public Library

309 Oak St.

DeKalb, IL 60115

Phone: (815)756-9568 The library has several voter registrars on staff. Voter registration services are offered on a walk-in basis when a registrar is present, or you may make an appointment to register to vote by contacting the Adult Services department at (815) 756-9568 ext. 2150 or reference@dkpl.org.

To register as a voter in Illinois, you must:

- Be a U.S. citizen.
- Be a resident of Illinois for at least 30 days.
- Be at least 18 years old (if you are 17 years old, you can vote in the General Primary election IF you will be 18 years old on or before the General Election).

- NOT be registered to vote in another state.

To complete your registration, you will need to bring two documents proving identification. One document must show your current address.

Either a copy of your valid photo identification, such as your:

- Driver's license.
- ID card.

OR

- The last four digits of your SSN and a valid photo identification.
- A copy of a document proving your residential address, such as your:
 - Current utility bill.
 - Bank statement.
 - Pay check

DeKalb Township

2323 S. Fourth St.

DeKalb, IL 60115

Phone: (815)758-8282

In addition to the other services we provide, DeKalb Township can also register DeKalb Township community members to Vote.

Illinois Online Voter Registration Application

Website: www.ova.elections.il.gov

The registration period for the online voter registration system will close at 11:59 PM on 3/3/2024 and will reopen on 3/21/2024. To vote in Illinois:

- You must be a United States Citizen
- You must be 17 years old on or before the date of the Primary Election and turn 18 on or before the date of the general or Consolidated Election.
- You must live in your election precinct at least 20 days prior to Election Day.

- You must not be serving a sentence of confinement in any penal institution as a result of a conviction.
- You may not claim the right to vote anywhere else.

Weatherization/Housing Rehab Program

Community Contacts

100 S. Hawthorne

Elgin, IL 0123

Phone: 847-697-8800

Email: mail@cci-hci.org

Website: <https://cci-hci.org/affordable-housing-illinois-home-weatherization-assistance-program/>

Program eligibility depends upon annual household income, whether you have received LIHEAP assistance in the last 12 months, and if someone in your home receives SSI, AABD, or TANF.

These updates may include:

Air sealing

Attic and wall insulation

Weather-strip and door sweeps

Caulk of windows and doors

Installing LED lightbulbs

Repairing or replacing furnaces, water heaters and air conditioners

Safety checks are also performed on every home to ensure smoke detectors and carbon monoxide detectors are properly working.

City of DeKalb – Housing Rehabilitation Assistance/Community Development Department

164 East Lincoln Highway

DeKalb, IL 60115

Phone: 815-748-2366

Email: Jennifer.Yochem@cityofdekalb.com

Website: <https://www.cityofdekalb.com/200/Housing-Rehabilitation-Assistance>

Owner-occupied housing rehabilitation program: This program is designed to assist income eligible DeKalb residents with emergency and health- and safety-related rehabilitation projects on their homes.

Eligible Projects:

Accessibility Modifications

Furnace/Water Heater

Interior Electrical

Plumbing

Water Line Replacement

Sewer Lateral Repair/Replacement

Roofs

Windows

Funds are limited and available on a first-come, first-served basis, excluding emergencies, based upon need. To learn more about this program, download the [Private Property Rehab Assistance Brochure](#). Restrictions and program rules apply.

Habitat for Humanity

308 W. State Street
Suite 302
Sycamore, IL 60178
(815)991-5341

Home Preservation Program provides home repairs to eligible owner-occupied households in DeKalb County. Qualifying homeowners (gross annual household income cannot exceed 80% of the median family income for DeKalb County, as determined by the U.S. Department of Housing and Urban Development) may receive up to \$5,000 for qualifying home repairs. Repairs are provided through a deferred, zero interest loan and may be required to pay back up to 20% of repair costs (up to \$1000). Contact Kim McIver at (815)991-5341 with questions.

Well and Sewage Resources

DeKalb County Health Department

2550 N. Annie Glidden Rd.
DeKalb, IL 60115
Phone: (815)748-2153
Fax: (815)748-2485

Email: well.septic@dekalbcounty.org

The primary goal of the Potable Water Program is to ensure proper installation and repair of all privately owned water wells. Environmental Health Practitioners also test water from privately owned water wells. This program enforces local and state laws and ordinances pertaining to potable water. The primary goal of the Sewage Disposal Program is to prevent the transmission of disease caused by exposure to sewage. The program ensures proper installation and repair of all privately owned sewage disposal systems. The program enforces local and state laws and ordinances pertaining to sewage disposal.

Kishwaukee Water Reclamation District

1301 Sycamore Rd.
DeKalb, IL 60115
Phone: (815)758-3513
Email: mail@kishwrd.com

The Mission of the Kishwaukee Water Reclamation District is to protect public health and the environment by providing collection, treatment, and disposal of wastewater for our customers in an efficient and economical manner. If you live in the District and you're experiencing a sewer backup, call us before you call a plumber. We'll check (at no cost to you) to make sure the public sewer is not causing your sewer lines to slow down or stop. Sewer gas can be dangerous. If you smell a rotten egg odor, contact the district at once.

Townships We Serve

The DeKalb Township General Assistance Department serves the residents of these townships in DeKalb County.

Afton Township

Clinton Township

Cortland Township

Franklin Township

Genoa Township

Kingston Township

Malta Township

Mayfield Township

Pierce Township

Sandwich Township

Shabbona Township

Somonauk Township

South Grove Township

Squaw Grove Township

Sycamore Township

Victor Township

The DeKalb Township General Assistance Department also serves the residents of Magnolia Township in Putnam Count

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